



Instructions for logging calls to HP response center:

In hardware related problems, please contact HP response center:

- Phone: 0203 22500
- E-mail: pics@hp.com
- Web: www.itrc.hp.com (requires registration)

Please have following information available when contacting HP response center:

- Service Agreement ID* or system serial number
- Company name
- Address of the device, phone number and email
- Short description of fault

*Each cluster will have own service agreement ID

In case of critical fault please log your call by phone!

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